

How to Properly Care for Your New Wave™ Artist Palette

Thank you for your purchase. We have invested a great deal of time testing and evaluating numerous wood species, as well as the many options for staining and finishing. Your New Wave™ Artist Palette is handcrafted by a Mennonite woodshop in Lancaster County, PA and made of hard white maple: delicate grain lines; stiff; dense & remarkably resistant to abrasion. Your neutral toned stain is the product of speaking with dozens of artists and assessing over 60 experimental color combinations. Your artist palette's rich satin finish is the most advanced wood finishing solution research has to offer. The finish is cutting-edge environmentally and artist friendly, formulated specifically for wood products used in our everyday lives. It has exceptional resistance to water, most standard artist solvents & mediums, and excellent mar and scratch resistance. In addition, the finish is UV protected, non-yellowing, crack resistant amid standard aging, and smooth to the touch. You have made an excellent decision, but if not cared for properly your New Wave™ Artist Palette can be damaged. Please take a moment to review the information below to ensure the longevity of your New Wave™ Artist Palette.

Applying Oil Paint

Be sure to apply your oil paint with a painting/palette knife specifically designed for applying oil paint. Please be courteous to your artist palette's surface when applying, mixing, and transporting paint. While your surface is strong and durable, it is not resistant to excessive force. Please be careful not to "dig" your painting/palette knife into your artist palette or scrape your knife in a manner consistent with cutting a loaf of bread. **Do not use a razor blade on your artist palette for any reason.**

Your finish can handle most artists' brands of mediums and solvents. For example, standard artists' brands of all natural mediums, alkyds, turpentine, odorless turpenoid and odorless mineral spirits are okay to utilize. Note that fast drying agents must be removed from your artist palette prior to drying if you prefer to maintain a clean surface. **Please do not use clove oil or Turpenoid Natural, as they will lift the finish off your artist palette's surface.**

If you have any doubt as to what mediums and/or solvents your artist palette can and cannot be exposed to, please contact us via email at CustomerService@NewWaveArt.com. If we do not know we will recommend an alternate, but in the interim we will experiment with your suggestion and get back to you. **Please note, if you damage your artist palette using a medium or solvent we have not recommended we cannot provide a refund or an exchange, so please email us and ask before experimenting. Be sure to review our Return Policy on our website.**

Applying Acrylic Paint

Be sure to review all application directions mentioned above in "Applying Oil Paint." Should acrylic paint dry on your artist palette's surface, and you wish to remove it, lay a paper towel or cloth that has been dampened with warm water over the acrylic paint for a few minutes. This will loosen the acrylic paint and help it gain flexibility. Then use a plastic palette knife to lightly remove the acrylic paint, being careful not to "dig" your palette knife into your artist palette's surface. While your surface is strong and durable, it is not resistant to excessive force.

Cleaning Your New Wave™ Artist Palette

We recommend cleaning your New Wave™ Artist Palette before the oil paint dries if you prefer to maintain a clean surface. If you would like to preserve your oil paint once removed, but do not have a preferred technique, we suggest speaking with your oil paint supplier regarding best procedures to preserve their product.

When ready to clean your New Wave™ Artist Palette we recommend using standard artist brands of turpentine, odorless turpenoid or odorless mineral spirits. If you have any doubt as to what your artist palette can and cannot be cleaned with, please contact us via email at CustomerService@NewWaveArt.com. If we do not know we will recommend another cleaner, but in the interim we will experiment with your suggestion and get back to you. **Please note, if you damage your artist palette using a cleaner we have not recommended we cannot provide a refund or an exchange, so please email us and ask before experimenting. Be sure to review our Return Policy on our website.**